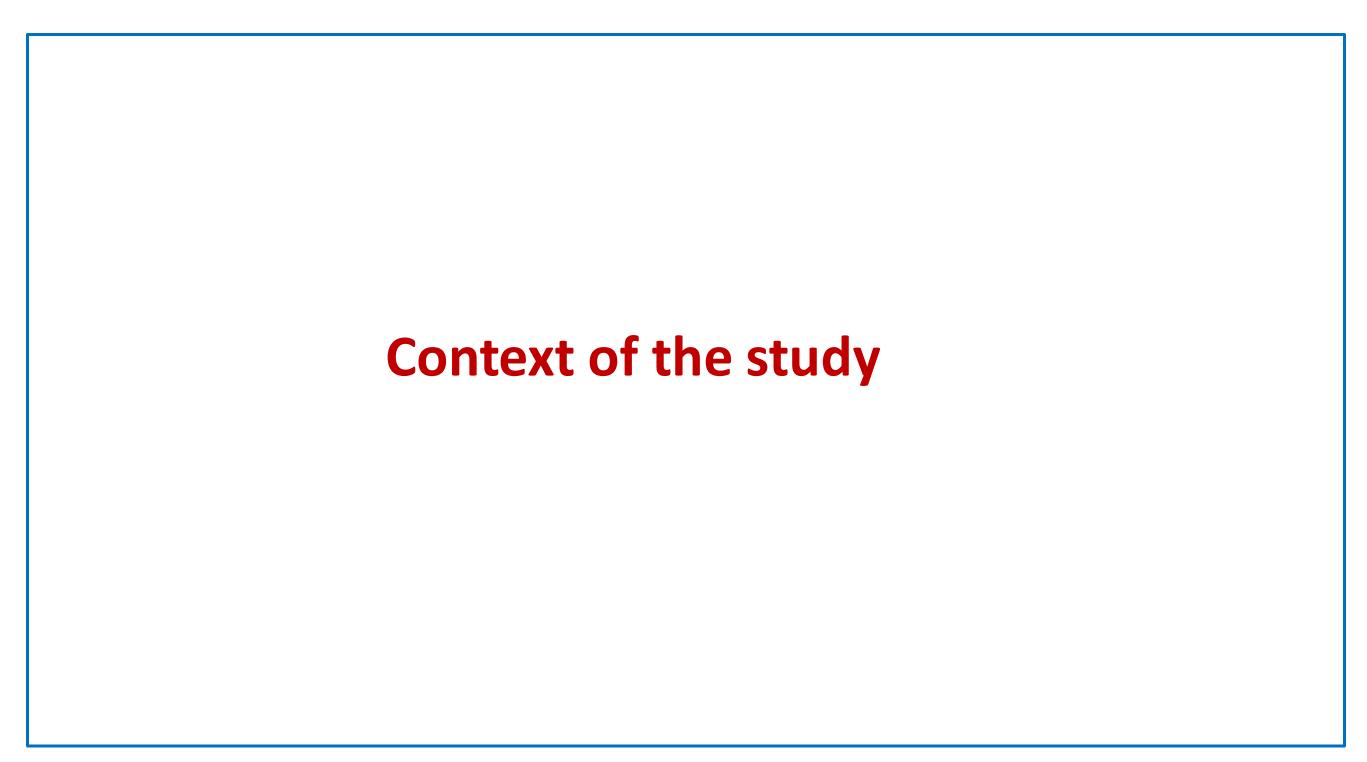
# Efficient and Responsive Health System: An Evolution Over Political Revolution

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# **Health System Construct**

#### SYSTEM BUILDING BLOCKS

Service delivery

Health workforce

**Health information systems** 

Access to essential medicines

**Financing** 

Communication

Leadership / governance

Patient engagement



Coverage Quality Safety

#### **OVERALL GOALS / OUTCOMES**

Improved health (level and equity)

Responsiveness

Social and financial risk protection

Improved efficiency

# Efficient and responsive health system

- Universal Health Coverage(UHC): additional resources vs wise use of limited resources.
- Health services delivery by optimum use of financial, human, and infrastructure resources (1)
- Provision of effective health services with minimum waste and maximum outcomes(2).
- Responsiveness: Ability to meet the legitimate expectations of healthcare service users
- Expectations beyond medical care: the environment, timely and appropriate care, providers' behavior, and catering to diverse healthcare needs (3).
- Achieving responsiveness while optimizing resource utilization is crucial for an efficient health system(4).



स्वास्थ्यखबर

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# जनअपेक्षाअनुसार सेवा दिन सकिएको छैनः

# स्वास्थ्यमन्त्री यादव

समाचार



#### **Evolution of health system**

- 2000-2080 BS; A series of political changes: structural and functional changes in the health system
- Each change aimed to have a more responsive, accountable, and efficient health system(6)
- The recent shift to federalism has encountered challenges: Infrastructure, HRH, resource inadequacy and wastage, procurement delays, and poor coordination have also hampered the efficiency and responsiveness of the health system(7)

### Study objectives:

• To investigate the evolution of a responsive and efficient health system over the past few decades of political revolution in Nepal

• To identify current issues and challenges in the Nepalese health system concerning responsiveness and efficiency

## **Study Methods**

• Exploratory descriptive design: exploration of historical evidence

- Qualitative methods:
  - Review of policy documents
  - Consultation with policymakers and program managers

• The study is still going on

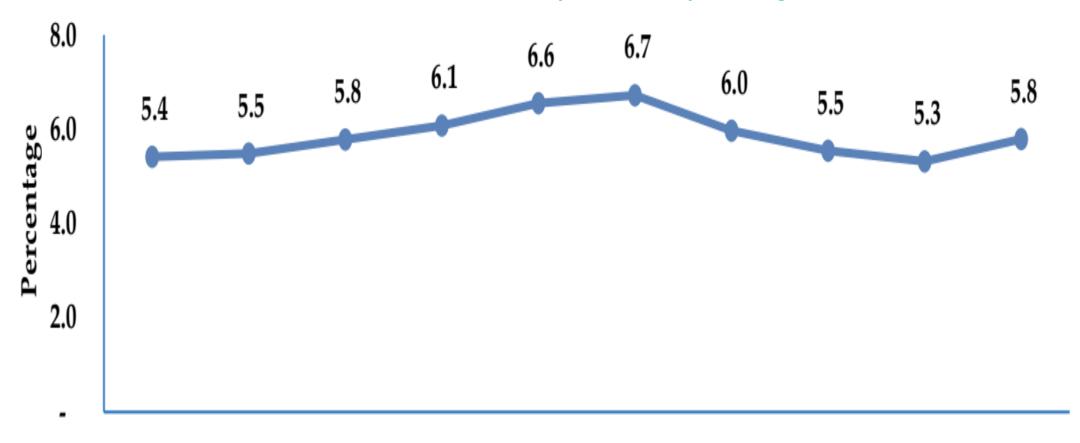


2007 Politic	al Revolution	Efficiency	Responsive	
2007-2036 BS	<ul> <li>Hospitals/Health Centers established in major cities</li> <li>Missionaries/ NGOs run hospitals</li> <li>Small Pox Eradication, EPI Vertical Health Projects (Malaria, Leprosy, TB)</li> <li>Political division of country; Regionalization of health services</li> <li>Establishment of IOM for competent HRH</li> </ul>			
2037 Janamat sangrah: Sudhariyeko Panchayat				
2038-2046 BS	<ul> <li>Health Services Towards Aspiration of Alma Ata Conference</li> <li>PHC approach: Integration of Vertical projects; Integrated services,</li> <li>Expansion of Hospitals, Health Centers, and Health Posts in rural districts</li> <li>Super specialty hospitals in Kathmandu</li> </ul>			
2046 Pro-Democracy Movement				
2047-2062 BS	<ul> <li>NHP 2048, Expansion of health services &gt;4000 HFs,</li> <li>Private sector in health service and HRH production</li> <li>Foreign Aid increased in the Health sector</li> <li>Health is identified as Development sector, Sectoral Strategy</li> <li>Priority on MCH and Infectious diseases</li> <li>District Health System, wider network of health services</li> </ul>			

2062/63 Politi	cal Revolution	Efficiency	Responsive	
2063-2072 BS	<ul> <li>SLTHP: Essential Health Service Packages (20 services)</li> <li>Focused on: equity and access to women, indigent, rural populations</li> <li>The interim constitution declared the state's commitment to, and responsibility for, the health of people</li> <li>Exemption of user fees</li> <li>Social health protection/Bipanna Nagarik Upachar Kosh/Social Health Insurance</li> </ul>			
2072 Constitution of Nepal				
Post 2072 BS	<ul> <li>Health as a fundamental human right</li> <li>Health system focused on achieving the SDG targets</li> <li>Re-structured health system as federal governance: Municipal Hospitals, Basic Health Services Centers, Provincial Hospitals etc</li> <li>Expansion and strengthening of Health insurance program</li> <li>Public Health Service Act, SM &amp;RH Act</li> <li>NHS-SP2023-2030, Health Financing Strategy 2023</li> </ul>			





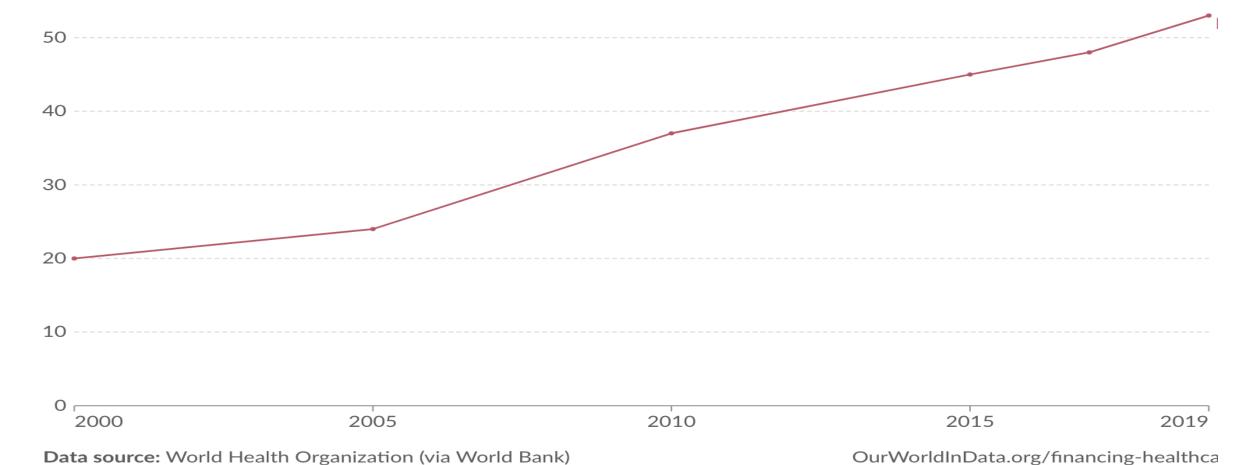


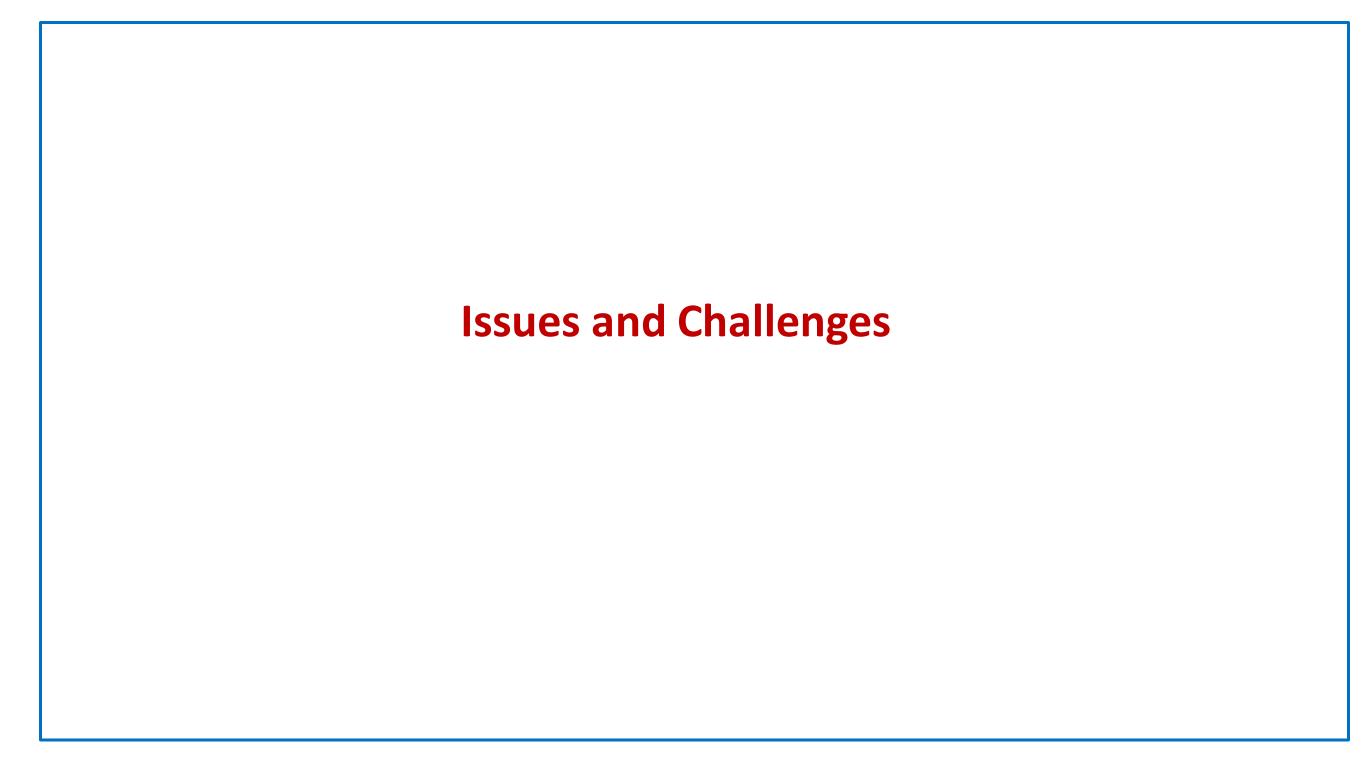
2010/11 2011/12 2012/13 2013/14 2014/15 2015/16 2016/17 2017/18 2018/19 2019/20 Fiscal Year

#### Responsiveness....?

#### Coverage of essential health services

Coverage of essential health services is measured as an index on a scale of 0 to 100 (where higher is better). This index is based on risk-standardized death rates – which give a measure of healthcare access and quality – and whether common interventions are carried out.





#### Issues and challenges

- Multiple social security windows; a question on the efficient use of limited resources
- Overlap in the "Free Basic Health Services" and "Benefit Package of Health Insurance"
- Workload, stress, and burnout syndrome among health workers, Violation of consumer right
- Management competencies among health service managers at the local level,
- Sustainable financing: Government financing, health insurance, high tax on health harming products
- Health expenditure due to rapidly aging populations and burdens of NCDs
- Commercialization of health care services
- Rigid Beurocratic process for health service utilization (Crowded oversight-Emerging in recent days )

#### What makes the health system efficient?

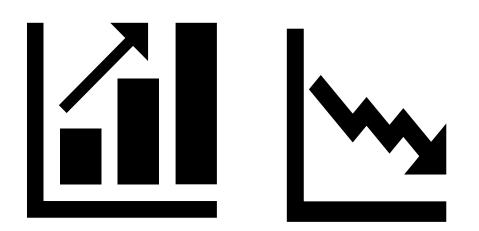






#### Responsive Health System....





Meeting the expectations of clients
Vs

Achieving the expectations (? targets) of the program

#### Conclusion

- As we witnessed the three major political revolutions over the 80 years, the health system has passed the progressive development
- With the political revolution, the health system has evolved towards a more responsive but less efficient health service delivery mechanism (? Trade off)
- Due to the **emerging challenges** caused by the changed socioeconomic, demographic, and epidemiological context, the existing health system has **yet to improve responsiveness and efficiency** in health service delivery.

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